

An SBA Mentor-Protégé Program Partnership

# Capabilities Summary

DAS Federal, LLC, and Hendall Inc. have formed DH Group JV, LLC, a Mentor-Protégé program partnership to provide digital transformation and IT solutions, training design and development, and professional services support that deliver best-value solutions to improve the quality of life for all.

## **Core Competencies**

#### **Professional Services Support**

- · Health Communications and Stakeholder Engagement
- · Writing, Editing, and Documentation Services
- Section 508 Assessment, Remediation, and Compliance
- Inquiry Response and Help Desk Support
- Project Management Office Implementation and Support
- · Survey Research
- Data Collection, Processing, Analysis, Reporting, and Dissemination
- · Call Center Operations

### **Instructional Design and Training Development**

- Analysis, Design, Development, Implementation, and Evaluation (ADDIE) Instructional Design Model
- eLearning
- · Instructor-led Training
- Media Production
- · Scientific and Technical Writing

#### **Digital Transformation and IT Solutions**

- · Web and Mobile Application Development
- · Low Code/No Code Development
- IT Automation
- DevSecOps
- · Business Process Reengineering
- Agile System Development
- Cloud Computing and Services
- Open-source Solutions
- Legacy Systems Maintenance and Migration
- Middleware Implementation and Services
- Business Intelligence, Data Visualization, and Analytics
- Identity and Access Management
- Cybersecurity Services

# Company Data

#### DAS Federal, LLC

101 Lakeforest Blvd., Ste. 406 Gaithersburg, MD 20877 info@dasfederal.com

- UEI: MCLKHED4JJX5
- SBA 8(a) Small Business
- SBA Economically Disadvantaged Woman-Owned Small Business

#### **Contract Vehicles**

- GSA MAS Professional Services and Information Technology
- GSA 8(a) STARS III

#### Hendall Inc.

1803 Research Blvd., Ste. 300, Rockville, MD 20850

#### info@hendall.com

- UEI: P83UA59FQ9V8
- Minority-Owned Business
- 250+ Employees
- CMMI® for Development Maturity Level 2
- ISO 9001, ISO/IEC 20000-1, ISO 27001
- "Adequate" Accounting System Since 2013

#### **Contract Vehicles**

- GSA MAS (Large Business)
- NIH PICS II IDIQ (Small Business)
- NITAAC CIO-SP3 (Small Business)
- SAMHSA IDIQ (Small Business)

## **Exceptional Capabilities**



## **Exceptional Credentials**

#### **NAICS Codes**

519130 - Internet Publishing and Broadcasting

519190 - All Other Information Services

541430 - Graphic Design Services

541511 - Custom Computer Programming

541512 - Computer Systems Design Services

541513 - Computer Facilities Management

541519 - Other Computer Related Services

541611 - Administrative Management

541990 - All Other Professional, Scientific, and Technical Services

611430 - Professional and Management Development

### Customers

## **Exceptional Clients**

DAS Federal, LLC, and Hendall Inc. partner with government and industry to focus on the mission-critical work of the public sector. Our clients work diligently to improve the quality of life for all, and we are honored to help make a difference. Here are some of the customers we serve:



















With the mission-critical work of the public sector at stake, proven past performance is a key factor in determining future success. As mentor, Hendall Inc. is proud to leverage its experience and track record of top ratings from industry partners to support DAS Federal, LLC, in continuing to develop exceptional business and technical capabilities. Below are some success stories from both members of this Mentor-Protégé program partnership.

#### **Smarter Spending and Improved Care for Patients**

U.S. Department of Health and Human Services; Centers for Medicare & Medicaid Services (CMS); Center for Medicare and Medicaid Innovation (CMMI); Comprehensive Care for Joint Replacement (CJR) Model Management and Technical Support Services

The CJR Model encourages hospitals, physicians, and post-acute care providers to work together to improve the quality and coordination of care for patients undergoing lower extremity joint replacements. As part of this contract, DAS Federal and Hendall support several technical and programmatic tasks, including operating an inquiry response center that provides technical support for model participants, ensuring consistent messaging and communications for participants, prospective participants, providers, and any other population identified by the Government. The team provides intake, processing, and tracking of required data and model documentation from participating providers, as well as content review, editorial support, and Section 508 compliance reviews and remediation for model documents and participant forms. Additionally, DAS Federal and Hendall provide a variety of webinar services, including set-up, hosting, and post-webinar data analytics and reporting.

#### **Actionable Data for Cancer Research**

U.S. Department of Health and Human Services; National Institutes of Health; National Cancer Institute (NCI); Operation and Support of the Cancer Therapy Evaluation Program (CTEP) Protocol and Information Office

DAS Federal and Hendall support protocol development for effective management of clinical trials, which are essential for improving health outcomes and a critical component of NCI's leading-edge cancer research. DAS Federal and Hendall abstract and present key information that assists managers in making informed and timely decisions; inform and educate stakeholders regarding NCI programs, policies, and objectives related to clinical trial development and management; and enable timeline analyses and scheduled and ad hoc reporting about resource allocation, goal setting, and CTEP business activities.

#### **Support for IT Automation**

U.S. Department of Health and Human Services; U.S. Food and Drug Administration (FDA); Office of Information Management and Technology (OIMT); IT Automation and Maintenance of Infrastructure

OIMT provides world-class IT technologies and services to the FDA community and develops and communicates the overall vision, mission, values, and roadmap for IT at FDA. DAS Federal provides operations and maintenance and enhancement support for the FDA IT

Automation project across the FDA on-premises and cloud enterprise environments. This includes such services as project management, automation infrastructure support, automated configuration management and software installation/distribution, and automated deployment and server provisioning.

#### Solution to a Training Challenge

U.S. Department of Health and Human Services; Centers for Medicare & Medicaid Services; Quality and Safety Oversight Group (QSOG); Quality and Safety Education Division (QSED); Integrated Surveyor Training Program

Hendall supports QSOG QSED's mission to ensure the quality of healthcare delivery by providing instructional systems design, content creation, and training product development for the more than 10,000 surveyors who conduct quality inspections of healthcare facilities nationwide. Hendall also designs, develops, and operates a custom-built, cloud-hosted, web-based learning management system—the Quality, Safety & Education Portal—to host and deliver training courses and allow learners to track progress and course completion records.

#### **Optimization of Security Programs**

U.S. Department of Health and Human Services; Indian Health Service (IHS); Information Technology Cybersecurity Program Support Services

DAS Federal provides critical authentication, verification, validation, and protection of data, information systems, and resources. DAS Federal supports cyber infrastructure, agency information assurance, and operations that protect information and information systems. DAS Federal's experience operating commercial, open-source, and custom cybersecurity tools and technologies allows IHS to fulfill its mandate via a full fidelity of analysis and quick triage of events. While every Service Organization Control has standard best practices, unique customer requirements and environments must be addressed and tuned to ensure appropriate identification, response, and recovery plans. DAS Federal's identification, analysis, and triage processes are based on industry best practices, paired with the MITRE ATT@CK framework.

#### Serving the Head Start and Early Head Start Community

U.S. Department of Health and Human Services; Administration for Children and Families (ACF); Office of Head Start (OHS)

Head Start programs enhance the multifaceted development of enrolled children through the provision of educational, health, nutritional, social, and other services. Hendall operates the Head Start Information and Communications Center (HSICC), which provides critical policy, guidance, and technical assistance to Head Start programs, prospective parents, the early childhood community, and the public. Through HSICC, Hendall operates a customer service center that receives and responds to inquiries via phone, email, and web; two primary websites —the Early Childhood Learning and Knowledge Center and the OHS/ACF website; a mass emailing service for Head Start program staff and other interested parties; several @headstartgov social media accounts; and a NewsWatch media monitoring service.

#### Systems Support for Radiological Health Center

U.S. Department of Health and Human Services; U.S. Food and Drug Administration; Center for Devices and Radiological Health (CDRH) CDRH is responsible for protecting and promoting public health by ensuring patients have access to high-quality medical devices and safe radiation-emitting products, and provides consumers, patients, their caregivers, and providers with understandable and accessible science-based information about the products the center oversees. Medical device innovation is facilitated by advancing regulatory science; providing industry with predictable, consistent, transparent, and efficient regulatory pathways; and ensuring consumer confidence in devices marketed in the United States. DAS Federal provides CDRH with such essential services as systems analysis, systems architecture, enterprise integration, data modernization, governance, and service delivery in support of CDRH's important mission.

#### Advancing the Behavioral Health of the Nation

U.S. Department of Health and Human Services; Substance Abuse and Mental Health Services Administration (SAMHSA)

Hendall is currently supporting SAMHSA's vital mission through the operation of several programs. Hendall provides the public and other stakeholders with one-stop, quick access to substance misuse and mental illness prevention, treatment, and recovery information, materials, and services, including 24/7 operation of SAMHSA's National Helpline; produces and disseminates information, data, and products conveying evidence-based practices to the behavioral health workforce and other providers; supports the collection and reporting of substance use and mental health services nationwide, including conducting data collection and analysis activities and operating and enhancing SAMHSA's Treatment Locator; and supports the press office in media advisory and press release activities.

